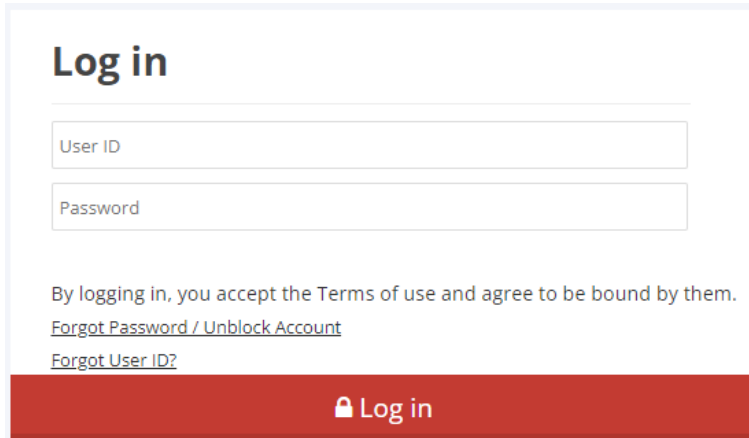


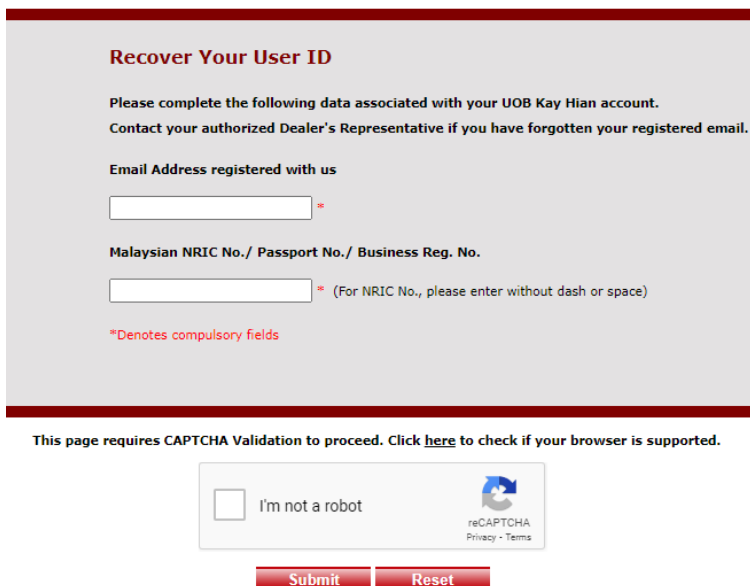
ITEM 4(i) – Guidance to Forgot User ID

## Forgot User ID

1. Go to <https://www.utrade.com.my/public/login>
2. Go to **Forgot User ID**



3. Key-in your **Email Address** and your **Malaysian NRIC No./Passport No./Business Registration No.**



**Email address** – must be an email address registered with us.  
**Malaysian NRIC No** – enter numbers only without dash or space.


4. Click **Submit**. The following message will be displayed to you.

Your User ID has been sent to your registered email address. Please check your email.

OK

## 5. Check your email for your **UTRADE ID**.

UTRADE Retrieve ID inbox x

 UOB Kay Hian  
to me ▾ 11:06 AM (1 minute ago) ☆ ☺

### Your Request to Retrieve Forgotten UTRADE ID

Dear Valued Client,

Welcome to UTRADE Global Stock Marketplace, your online share trading access to local and foreign stock exchanges.

The following is your User ID to login to UTRADE.

<b>UTRADE ID:</b>	1234567890
<b>Where to Login?</b>	(1) Via UTRADE web at <a href="https://www.utrade.com.my">https://www.utrade.com.my</a>  (2) Via UTRADE MY app from Google Playstore, Apple Appstore and Huawei AppGallery