ITEM 4(i) – Guidance to Forgot User ID

Forgot User ID

- 1. Go to https://www.utrade.com.my/public/login
- 2. Go to Forgot User ID

Log in			
User ID			
Password			
By logging in, you accept the Terms of use and agree to be bound by <u>Forgot Password / Unblock Account</u> <u>Forgot User ID?</u>	them.		
🔒 Log in			

3. Key-in your Email Address and your Malaysian NRIC No./Passport No./Business Registration No.

Recover	Your User ID			
Please com Contact you	lete the following data associa r authorized Dealer's Represen	ted with your UOB Kay Hian account. tative if you have forgotten your registered	l email.	
Email Addre	ss registered with us			
	*			
Malaysian NRIC No./ Passport No./ Business Reg. No.				
* (For NRIC No., please enter without dash or space)				
*Denotes compulsory fields				
This page requires CAPTCHA Validation to proceed. Click <u>here</u> to check if your browser is supported.				
	I'm not a robot	reCAPTCHA Privacy - Terms		
	Submit	Reset		

Email address – must be an email address registered with us. *Malaysian NRIC No* – enter numbers only without dash or space.

4. Click **Submit**. The following message will be displayed to you.

Your User ID has been sent to your registered email address. Please check your email.
ок

5. Check your email for your **UTRADE ID**.

m	UOB Kay Hian to me 👻	11:06 AM (1 minute ago) 📩 😳				
	Your Request to R	etrieve Forgotten UTRADE ID				
	Welcome to UTRADE Global Stock Marketplace, your online share trading access to local and foreign stock exchanges.					
	The following is your User ID to	o login to UTRADE.				
	UTRADE ID:	1.000 (MIC)				
	Where to Login?	(1) Via UTRADE web at https://www.utrade.com.my				
		(2) Via UTRADE MY app from Google Playstore, Apple Appstore and Huawei AppGallery				